

COLD SNAP CHECKLIST

1. Eliminate drafts: close and insulate vents with rigid foam and caulk and seal any openings near your water pipes.
2. Insulate pipes.
3. Drain outside pipes and faucets.
4. Cover or insulate exterior faucets.
5. Disconnect or winterize garden hose and irrigation systems, pools and spas according to the manufacturer's recommendations.

RELATED BY-LAWS

- **By-Law 2015-18**, being a By-Law to enact rules and regulations for the installation, repair, maintenance and access to water meters, check valves and water expansion tanks.
- **By-Law 2015-19**, being a By-Law to regulate the supply of water in the Lion's Head Water System.

For more information on the above noted By-Laws or any other by-law pertaining to the Municipality of Northern Bruce Peninsula, please contact our Office or visit our Website.



**Municipality of
Northern Bruce Peninsula**

56 Lindsay Road
R.R. # 2
Lion's Head, Ontario
N0H 1W0

Phone: (519) 793-3522
Fax: (519) 793-3823
www.northbrucepeninsula.ca

Preparing Your Water Service for Cold Weather



**FOR USERS OF THE
LION'S HEAD WATER
DISTRIBUTION
SYSTEM**

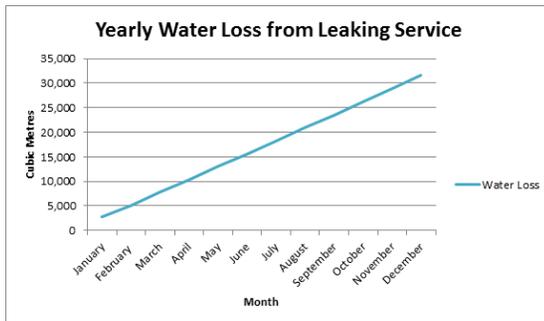
METER REPAIRS

The Municipality, in conjunction with the Ontario Clean Water Agency, the Municipality's contracted Water and Wastewater Operator, is the authority responsible for water meter repairs.

Through monthly meter reads, Municipal Staff is able to determine when a water meter is no longer functioning as it should. At that time, Staff will attempt to contact the property owner to make arrangements for the repair of the meter. Should arrangements not be made in a timely manner, a standard 80 cubic metres (at \$2.25/m³) per billing quarter will be charged until such a time that the water meter is in working order and a water usage amount can be determined.

DID YOU KNOW?

A leaking water service at one (1) liter per second will amount to 31,500 cubic metres of wasted water per year.



TAKING A WINTER VACATION?



If you plan to be away from your home/cottage for an extended period of time during the winter, contact the Municipal Office by telephone at (519) 793-3522 or by email at publicworks.nbp@amtelecom.net to request that your water service be turned off and to arrange for Ontario Clean Water Agency Staff to conduct winterization procedures on your water meter.

COST

Water Turn Off Request	\$10.00
Water Turn On Request	\$10.00
Meter Winterization and Reinstallation	\$150.00

While the costs associated with turning on/off your water service and properly winterizing your water meter may seem high, it is important to remember that the costs associated with repairing/replacing a damaged meter or service are even greater.

In an effort to reduce leaking services caused by the improper turning on or off of water services, the Municipality has reduced its rate for water turn on and turn off requests from \$45.00 each to \$10.00 each. It is anticipated that this will assist in having residents contact the Municipality to ensure that their water service is correctly turned on and off.

FROZEN PIPES

Water expands as it freezes. This expansion puts tremendous pressure on whatever is containing it, including metal or plastic pipes. No matter the strength of the pipe, expanding water can cause pipes to break.

Pipes that freeze most frequently are those that are exposed to severe cold like outdoor hose bibs, water sprinkler lines and water supply pipes in unheated interior areas like basements and crawl spaces, attics, garages or kitchen cabinets. Also, pipes that run against exterior walls that have little or no insulation can be subject to freezing.



Frozen water pipes can stop water service and be expensive to repair or replace. Residents are reminded that, in accordance with Municipal By-Law 2015-19, property owners are responsible for the water service connection on their private property. This includes maintaining, repairing and fully protecting pipes and appurtenances from frost.

If you experience frozen water on your private property, the Municipality asks that you contact a plumber to assess the situation. If the plumber indicates that the water service is frozen past private property, please call the Municipal Office.